

<b>REPORT TITLE:</b>	<b>Discharge of Roles and Responsibilities since the last meeting of the Council</b>
<b>REPORT AUTHOR:</b>	<b>Councillor Fenton-Glynn</b>
<b>AREA OF RESPONSIBILITY:</b>	<b>Adult Services and Wellbeing</b>
<b>DATE:</b>	28 September 2022

### Visiting our services

In recent months I have been visiting a number of our front-line services. This includes our day services, where we offer respite care for families with caring needs. A lot of these services are based in older buildings which aren't always the most appropriate spaces and following my visits I am now working with one of the assistant directors on an action plan with the team to improve the buildings for people who use them in the short term and ensuring our findings will inform the ongoing work to reimagine day services.

I have also visited the reablement team who have a role in helping people remain in their homes, both out of hospital and those with more general issues. They do really fantastic work and did so throughout the pandemic. We are currently restructuring the team in order to create more sustainable jobs with more hours and clearer career progression. This restructure will reduce headcount (without any compulsory redundancy) but create better jobs.

### Charging reform and new IT

The Government have announced reforms in social care in their 10 year strategy, "People at the Heart of Care." The reforms include the introduction of a CQC assurance process for Local Authority adult social care departments and changes to the way care will be paid for and charged. That will require us to update a lot of our systems to make sure we are able to charge for care time and have a grip on how care hours are being monitored. A new case management system will also allow us to have much better intelligence on the work of the Directorate overall. We are currently in the process of working up commissioning plans so we are ready to implement the new system in Calderdale.

### Care staff recruitment campaign

We will soon be launching a new recruitment campaign and website to encourage people to work in care. This is part of our ongoing work to address the national shortage in care workers that we are working to address. It is really important that we look at the question of careers in care.

**Ethical Care Commissioning charter/ ethical care charter**

Following our recent announcement that we will be paying care staff the living wage from April next year and therefore signing up to the Ethical Care and Ethical Care Commissioning Charter we are working up the finer details to ensure that Calderdale can offer both directly employed and contracted care workforce the gold standard for the support we give to our workforce.

**Cost of living**

All businesses and workers have been hit by the cost of living crisis. This is especially true in care where margins are low and pay is low. We have been working with home care providers to support care staff who have to drive to appointments. We are also working with residential settings to support them for the higher energy costs.

**CQC reviews**

Since we have opened up from COVID, CQC inspections have started up again. We are working with all of our healthcare providers to make sure that we work with any negative feedback we get we learn from for all our Providers and we continue to ensure all residents are safe.

**Railway Bridge View**

Next month Railway Bridge View in Brighouse will have its official opening. They already are having success in filling their apartments and it is a fantastic facility with over 60 one and two bedroom apartments including those with special adaptations for those with additional needs and specialist dementia adjustments.

**New director**

Since Iain Baines left, we have had the support of a fantastic interim director Anne Flanagan who has been very useful for adding a fresh pair of eyes to a lot of our services. In October she will be supporting our new director of Adult Services and Wellbeing, Cath Gormally, who will be the permanent post holder to get up to speed.