



REPORT TITLE:	Discharge of Roles and Responsibilities since the last meeting of the Council
REPORT AUTHOR:	Councillor Jenny Lynn
AREA OF RESPONSIBILITY:	Public Services and Communities
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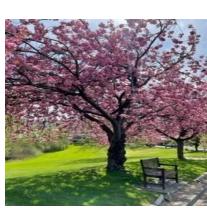
INTRODUCTION

With Covid infection rates on the rise right across the country, I'm afraid that Calderdale is no exception. I finally succumbed myself recently and can vouch for the fact that it was not a pleasant experience! So I want to offer my thanks to all our staff in Public Services and Communities, for being so resilient, and doing their very best to keep the show on the road, even when absence levels have been going up. I am so proud of you all. I hope that Members will enjoy reading this selection of reports about the wide range of services that we deliver for the residents of Calderdale.

BEREAVEMENT SERVICES

Parkwood Crematorium

It is set in beautiful grounds with a wide range of mature trees and shrubs, woodland and tree lined walkways and a natural pond area covering approximately 20 hectares.







The saplings we planted last year along the perimeter of the grounds are doing well, these were sourced in order to replace some of the very mature trees we unfortunately had to fell just recently due to disease or decay. Incidentally we keep the trees on site as we use the bark chippings on our memorial gardens and beds. The tree surgeon we use also gives us regular deliveries in our cemeteries to use on site. We have also installed two bug and insect hotels in our woodland retreat area to encourage the wildlife within the area of grass left for flora and fauna to flourish.

We leave a large area of grass to grow naturally throughout the summer on the land bordering the woods at Park Nook – a local farmer then comes in at the end of summer to cut it and he then uses it as feed for his cattle throughout the winter period. This arrangement has been in place for years and works well with our vision for helping the environment.

Service wise we are continuing to offer the later afternoon appointments and Saturday services as demand is still high for services at Parkwood. The chapel is now able to accept the pre covid level of funeral attendees but we believe it is sensible to be cautious and so we have retained hand sanitising stations and the cleaning in between each service continues for now. We also have face coverings available for those who wish to still wear them whilst in our chapel.

Our new electric utility vehicle has arrived to replace the diesel-powered all-terrain vehicle used in the grounds of Parkwood, and this is performing well and has been well received by the staff.

Cemeteries

The demand for burials has eased as we have entered summer, and this has enabled the team to try and concentrate on getting on top of grass cutting. We are still hopeful that assistance will be available from Community Payback in one of our biggest cemeteries (Brighouse), undertaking tasks such as pathways and boundary maintenance, removal of saplings from graves, and leaf/detritus clearance. We are keen to develop further links with volunteer/Friends' groups, building on the success of the Friends of Lister Lane Cemetery.

The service has recruited 3 seasonal staff to make sure all grounds are well maintained over summer. It was hoped that we could have recruited an apprentice to the service to cover all aspects of Horticulture, both in the cemeteries and at the Crematorium but unfortunately, we had very little in the way of applications. This is something we may re-consider again later.

WASTE & RECYCLING

Waste & Recycling collections are at a far more stable level than they were at the beginning of the year with only minimal disruption to the front-line routes due to occasional resource issues and vehicle breakdowns. Any collections missed on the scheduled day are generally picked up the following day, except for areas with access issues where smaller vehicles return at the weekend.

The rural routes that are serviced by bespoke 4x4 vehicles returned to a weekly collection at the start of June, it was envisaged that there would be some initial issues but as the weeks have gone on the rounds are gradually returning to schedule.

During May we were able to open Garden Waste subscriptions to around 200 new households who had previously indicated a desire to join. Working with colleagues in Customer Services and IT has led to an online waiting list being created which will allow periodic opening of subscriptions when spaces are available.

To alleviate the issues with drivers, Suez have been supporting 4 members of staff through training to qualify for an HGV licence. The first operative has now successfully passed all the required tests and is awaiting a date for competencies to be checked before being able to get behind the wheel. Two other operatives are awaiting dates for their practical tests whilst the final member of staff is unfortunately on long term sick at the moment. Suez are advertising a second batch of HGV training in the coming days to any interested employees.

GREEN SPACES & STREET SCENE

After some areas were left for 'No Mow May' to increase plants for pollinators, we are working to cut these areas. After the first initial cut they may not look their best, but the following cuts will bring them back to the condition people expect.

We are actively working with other colleagues around any of our sites that have travellers on them and as soon as they leave, we take some of our staff off their day job so we can clean up these sites as soon as possible.

Any sites that have had travellers on are being looked at for possibilities for target hardening. A plan and the costs of the potential work are being calculated.

A cross services group is working on the issue of ash die back. By the end of summer, a report will be prepared on the impacts for Calderdale Council both on loss of tree cover and additional significant finance needed to deal with this.

We are working with transport to look at the future of our fleet and power tools to see



how we can move to low emission options.

We have just received some larger litter bins that are enclosed with a wheelie bin inside them, and we will be doing a trial in two locations to see whether we could use these in other high demand sites.

TRANSPORT SERVICES

The Transport Operations Team continues to operate the Home to School Service at full stretch, with 130 road-based staff taking some of Calderdale's most vulnerable children to school and back home each day. We've seen a steady growth in demand for pupils who are eligible for free transport over the last 3 years. In 2019/20, we transported 502 pupils with SEND but by 2021/22 this has risen to a requirement to transport 547 SEND pupils. As this is a statutory service, we have had to increase our staffing and vehicle resources which puts further pressure on budgets.

Contract negotiations with WYCA, who commission mainstream school transport, will commence and take place throughout 2022. WYCA's Fare Deal scheme reduced the costs of a student bus pass but compromised a savings plan to lower the subsidy we pay WYCA.

The Independent Travel Training Team deliver the S.A.F.E (Sustainable Active Fun Environmental) Travel Cup which is the name given to an annual inter-school competition where we work with primary schools across Calderdale. They each come up with their own campaigns to impact their respective communities on all factors related to sustainable travel. This may include environmental factors, such as air pollution or health factors including encouraging walking to school.

Using a theatrical company who are specialist providers in putting on productions in schools, we engaged with 13 primary schools in Calderdale to work with their Year 5 pupils. The schools volunteered to take part and the Transport Services Independent Travel Training Team manage the project.

The theatrical company commissioned to deliver the project is 'The Riot Act', who have worked in Calderdale for a number of years and have delivered productions for us in our schools in the past. They promote the campaign to the schools and secure their full participation. The project was delivered in 3 phases.

Phase 1 - In school launch workshops

The Riot Act ran fun and memorable events in schools including a show, a 45-minute workshop, full evaluation, and produced a competition pack outlining the process and



guidance.

Phase 2 - Pitches

Each school split their year 5 pupils into groups of approximately 10. They delivered their pitch to members of The Riot Act and Calderdale (Independent Travel Trainers & Transport Officers) and a group was selected as the winners (of that School) and that campaign be the one that represents that school at stage 3.

Phase 3 – Dragons Den Event

The Riot Act hosted the event where 6 'finalist' schools presented their campaign to a panel of 'dragons'. The 'dragons' scored each presentation and awarded prizes to the winning team, which was a trophy for the school, £100 to spend on the campaign, and 'lovetoshop' vouchers for each member of the team. The runners up each received a medal and certificate.

Desired Outcome

The delivery of the project impacted not only our sustainable travel responsibilities, but also promoted the personal, social, and environmental benefits of sustainable travel and leading an active lifestyle, tying into our Air Quality and Climate Change responsibilities. It also:

- challenges negative attitudes towards sustainable methods of travel, such as walking and cycling, and motivates transitional students towards independent travel.
- promotes essential health and safety practices when walking or cycling, such as wearing a helmet, bike maintenance, planning a safe route and undertaking training.
- enables students to make a positive change in their own travel behaviours and make them key advocates of sustainable travel in the future.

The project is also designed to be fun and engage with the young people who will promote sustainable travel to their families/peers. The participating schools all have issues around congestion at drop off and pick up times, so the campaign worked towards children choosing to walk or cycle to school (who are able) rather than parents using their cars.

The final stage took place at The Victoria Theatre, Halifax on the 24th June. The Dragon's Den event was supported by Officers of Transport Services who took an active role as the 'Dragons' for the event. The process involved judging each of the school's presentations.

This competition is an annual event, and the trophy was presented by Councillor Jenny Lynn to this year's winners, Riverside Junior School, Hebden Bridge.

Vehicle Services

Vehicle Services manage and maintain the Council's fleet of vehicles. There is ongoing research and evaluation to electrify the Council's fleet by 2030, including the necessary charging infrastructure. We have already started the switch to electric vehicles by providing services with 29 full electric vans plus the mayor's car. Orders for additional electric vehicles, including a car for the new Old Gate House Children's Home, are being placed this year.

PARKING SERVICES

Todmorden and Brighouse Sports centres

We will shortly be advertising a proposal to introduce formal parking restrictions on both Todmorden and Brighouse leisure centre car parks, in order to allow enforcement to be undertaken where required. No parking charges are being introduced, but the standard terms and conditions will apply at both sites, such as parking in a marked bay, and that disabled badges must be displayed when parked in disabled bay. http://news.calderdale.gov.uk/access-for-all-at-calderdale-sports-centres/

Shibden Hall Road, Halifax

Double yellow lines have now been introduced along a length of Shibden Hall Road, Halifax in order to improve the road safety along this stretch of road. Frequent safety concerns have been raised, particularly in the summer months, in relation to inappropriately parked vehicles belonging to visitors of Shibden Hall, despite there being a double white line system, which prohibits stopping and is enforceable by the police.

This inappropriate parking presents a problem in terms of road safety, creates congestion, and compromises air quality. The removal of parking from the road using double yellow lines provides another enforcement remedy. These yellow line restrictions will be regularly checked by the Civil Enforcement Officers (CEOs). https://www.calderdale.gov.uk/v2/sites/default/files/Shibden Hall Road Plan - web.pdf

Parking Strategy

Work continues to be undertaken by our Strategic Infrastructure colleagues to develop a Council wide Parking Strategy that will support the wider Council objectives.

Events and Major Projects

Work continues to be done to support wider events and the significant number of major projects that are ongoing across the borough.

COMMUNITY PROTECTION TEAM

Flytipping

The Community Protection Team have recently caught 2 different fly-tipping crimes on our mobile CCTV provision. The first vehicle was clearly recognisable on camera through its registration plate and the details were checked through our DVLA computer. From our searches the vehicle did not have a registered keeper. We therefore liaised with Police colleagues who located and seized the vehicle on our behalf. At this time, we are following up enquiries with the two individuals who are suspected of the fly-tipping offence and the vehicle will remain in or possession until the case is resolved. The second was a similar incident with the vehicle clearly identified and a registered owner and address obtained. The owner has been invited to attend an interview under caution before further action will be taken.

Public Space Protection Orders

Under Section 75 of the Anti-Social Behaviour and Policing Act 2014, Local Authorities can utilise Public Space Protection Orders (PSPOs) to deliver better outcomes for communities by prohibiting certain behaviour/activity as well as requiring an action to be taken in a defined area. Calderdale currently has seven Public Spaces Protection Orders.

- The Moorland Fire Public Space Protection Order was implemented in June 2019 to protect our Moorland and upland areas by preventing the risk of fire.
- Five of the remaining PSPOs introduced restrictions on a person in charge of a dog(s). For example, not entering specific areas such as children's playgrounds or failing to clean up after their dog.
- The final order is in respect to the consumption of alcohol in a public place or other designated area. The order allows Police and Community Safety Wardens to require individuals to stop drinking and surrender their alcohol.

Our PSPOs expired on 16th June 2022 and work has been taking place to look at how we can also vary the orders to make them more effective. We are currently considering the following changes to ensure communities are safer and to further protect our environment. We have just finished consultation on the following changes:

- Following the success of the Moorland Fire PSPO and the identification of further issues on the moors that are causing a detrimental effect to the public, we are proposing to Prohibit the recreational use of off-road vehicles on Calderdale Moorland areas and to extend the current designated area to take in some of Calderdale's beauty spots.
- In respect of our Dog control PSPOs, we are proposing to introduce a requirement that a person in charge of a dog must be in possession of some means with which to pick up dog excrement and lawfully dispose of it.

 The final variation we are proposing is to extend the area designated under the Alcohol Consumption PSPO. Currently only built-up/urban areas and civil amenities such as parks are designated under this order, so the proposal is to make this a borough wide order. This is due to experiencing alcohol related ASB and disorder in more rural areas of Calderdale.

We are now working through the legalities in order to implement the updated orders to support our thriving communities.

Vehicle Check Operations

Community Safety Enforcement Officers have been busy over the last few months running a number of days of action alongside the Police checking licensed private hire vehicles on the Borough's roads. The most recent resulted in 15 vehicles receiving varying Rectification Notices and also an immediate suspension being imposed. The Enforcement Officers have action days planned for other areas of their business coming soon - watch this space for details.

SPORTS SERVICES

Sport Services again contributed to a successful Spring Healthy Holidays Programme delivering to children eligible for Free School Meals at both Todmorden Sports Centre and Mixenden Activity Centre over the Easter holidays. Todmorden delivered a multisport programme over 2 weeks including football, hockey, basketball, netball, and dance. Also, 30 children daily were able to take part in fun swims and raft building in the pool while also learning some valuable life skills with rookie lifesaving. All the children received a hot meal provided by the locally based kindness cafe.

At Mixenden Activity Centre we built on the fantastic partnership between ourselves, CI Adventures and West Yorkshire Police Early Action Hub. Over 30 children attended and they got to experience climbing, Streetsurfing, bushcraft along with different outdoor water activities. They prepared their own food using the outdoor pizza ovens while learning all about healthy eating. We will be working again over Summer and can't wait to welcome more children to our activities.

Sports Services have also been working with the Asset Management Team to review some of the recent asset transfers/leases of sporting facilities. A fuller update will go to Corporate Asset Management Board, but it's been brilliant to see the investment and improvements in facilities such as Northowram Tennis Courts, Ovenden Sport and Community Arena and Greetland Goldfields. They are all resulting in increases in participation in sport and physical activity among our target groups and it is credit to the volunteers involved. The service continues to support other clubs and groups wishing



to take on their own facilities.

We have been implementing new digital solutions to improve our efficiency and the customer experience. A new system for our swimming lessons not only means we are saving paper, but also tracks the children's progress which parents will be able to see on the system.

We also upgraded our booking system. It is a much more efficient way of booking classes, making it a much more customer friendly system. We are adding new card payment machines which will reduce queues at reception and finally we are introducing a new entry system. This is a system where all customers, members and Casual users, will have their own card to swipe themselves into areas of our facilities, this will make recording of usage much more accurate, giving us much better data on demand and support us in programming.

The Better Living Service have returned to venues in the community like Elland, Beechwood, Brighouse and Todmorden libraries and The Shay. This will give clients opportunities to have face to face sessions where requested.

CUSTOMER ACCESS

Contact Centre/Customer First

The Contact Centre are busy supporting customers with queries relating to the Household Support Fund and the Energy Rebate scheme; this has resulted in increased demand across all channels. These initiatives do not come with additional resource and as a result customers can sometimes be waiting longer to be answered. We are currently recruiting to 3 Customer First vacancies and performance will improve once again once these are filled.

The team are also supporting our ongoing Pension Credit Take Up Campaign and are assisting customers to complete applications over the phone and face to face support is also being provided to customers at Central Library and Todmorden Library. We are currently working with Brighouse Library to offer a Customer First service from this location.

Register Office

Birth registration appointments are now being booked around a week in advance, as demand for these is back to pre-pandemic levels. An average of 90 births a week take place in Calderdale.

Demand for ceremony bookings is levelling off, however July and August are



exceptionally busy with 107 and 129 ceremonies booked, as opposed to 58 and 93 respectively in 2019. Two new premises have applied to be licensed for civil ceremonies, bringing the number of Approved Premises in Calderdale up to 26.

Work has begun to create new purpose-built storage for the birth, death and marriage registers held at Spring Hall. This is expected to be completed within the next 6 weeks.

Homelessness Prevention

Homelessness Prevention continues to see an increasing demand for face-to-face support and in May 131 people presented to the drop in at Number 42 Market Street, many of whom have complex needs and inability to sustain a tenancy.

In addition the team receives an average of 30 online requests for assistance a day, with the team managing a range of services and advice for those at threat of homelessness or sleeping rough. Availability of suitable affordable accommodation continues to be a major challenge with many landlords evicting to sell properties and the increase in rents due to the shortage of available housing stock with as many as 70 applicants per 3-bedroom private rented property.

Complaints and Compliments

The annual report for Complaints and Compliments has highlighted in 2021/22 we received a total of 235 formal complaints which was an increase from the previous year's total of 198. The covid-19 pandemic undoubtedly had an impact on the amount of feedback received due to the number of public services not being offered during the previous year. Residents appreciated that services couldn't be offered due to the national and regional restrictions, therefore we saw a reduction in the feedback received by the Council. Once these services started again, the feedback received started to increase. We did however receive far more compliments than complaints, all of which are shared with the individuals and teams involved. Annual reports are currently being compiled and will be shared at Scrutiny later in the year.

NEIGHBOURHOODS AND COHESION

Neighbourhood Teams

The Central Team have been working with an increase in community activity including the many events linked to Flavour Fest and community issues of ASB and threatening behaviour at St Augustine's and in People's Park. They are supporting the Park and Warley Local Action Group which is a hyper-local cost of living crisis group which has now formalised its purpose and governance as an anti-poverty sub-group.

The Valleys teams continue to support a similar increase in community activity



alongside a range of asset transfers and town board work.

All teams are delivering Ward Forums – in North Halifax, Central and Upper Valley these have resumed as all face-to-face meetings which have been met positively and attendance is up in some cases though not all. In the Lower Valley we continue to hold them on a rota basis for face to face or virtual due to staff resource pressures whilst one Neighbourhood Co-ordinator is on maternity leave.

All frontline teams are taking part in refresher training on the police partnership intelligence portal. This is to support our wider commitment to tackling modern slavery as well as reporting community intelligence that may relate to organised crime activity and community tensions.

All teams are responding to high numbers of requests from Environmental Health in relation to fly-tipping, overgrown vegetation, and other environmental blight.

Asylum and Migration

Our latest figure for those seeking asylum in Calderdale stands at 633 at the end of May. This includes the hotels that are in use. 97% of the dispersed accommodation remains in HX1 and over May and June we had 14 requests for further procurement with 6 of our refusals in HX1 being overturned by the Home Office.

Another hotel in Halifax has opened for asylum accommodation to accommodate up to 39 single male new arrivals. St Augustine's are preparing their support for this group and police and community safety are fully aware in order to monitor any potential tensions.

Recruitment of a Migration Co-ordinator to assist with our work in relation to asylum and migration has been successful with the new officer starting in post on 25th July.

Homes for Ukraine

As of 24th May 95 people have arrived in the borough (65 adults 31 children) A further 62 people are expected. Recruitment for 2 team leaders and 2 support workers is underway to enable us to support these refugees and their sponsors.

Strategic work to support new migrants includes an expansion to a borough wide community delivered ESOL programme which will be open to all asylum seekers and refugees. In addition, we are bolstering the voluntary sector's ability to support and respond to the increased migration into the borough through funded agreements with St Augustine's to provide training, awareness raising and single point of contact support to support defined partner VCS organisations. In addition, an integration fund will be made available to VCS organisations that have designed welcome and integration programmes for their places, this fund will be managed through CFFC.



Prevent Team

Prevent work has focused on promoting and delivering training and establishing links with community sector providers. From April to June 327 pupils have engaged in workshops and 56 non educational staff and volunteers have been taken through WRAP training.

In response to concerns about low referral rates and to develop a stronger co-ordinated strategy of awareness raising across Calderdale the Prevent Delivery Group is undertaking a training audit across all partners. This will identify areas to increase training and awareness with frontline staff and volunteers and will garner stronger commitment from partners.

Referral numbers to Channel from April to June have been low nationally, however in Calderdale we have a had 4 new referrals this month. Emotional health and wellbeing vulnerabilities and on-line activity remain key concerns, with an even split indicating a link to Right-wing and Islamist ideologies.

Cohesion & Equality Team

The team supported the Srebrenica commemoration on the 7th July at Madni Mosque with the Council of Mosques and the Diversity Day at Crossley Grammar School on the 30th June.

We are supporting the licensing team on the current taxi driver engagement regarding changes to licence requirements. There are some strong feelings about these changes and in Leeds there have been protests and strikes in response to them. It is a demonstration of the benefit of our positive relationships with the industry that there has not been the same feeling expressed in Calderdale.

Briefing sessions on how to report a hate crime and support on offer from Community Safety and the CCTV operators have been held with council street scene staff following reports from them of being racially abused and threatened while delivering essential work across the borough.

Consultation & Engagement

Our new Consultation Officer is now in post and will be facilitating consultations with the talk back panel and supporting the organisation to carry out and record meaningful consultation and engagement. Initial pieces of work include support for the Countryside service regarding Norland Moor and supporting the Culture team on the promotion of our Cultural Strategy.

WELFARE & BENEFITS TEAM

A new DWP initiative called Housing Benefit Award Accuracy (HBAA) was successfully implemented during April in collaboration with IT development colleagues. With any action such as this we are able to ensure that those people who have reduced income can get more support and equally those people who have had increases in income but not yet reported these can be reassessed thus minimising any ongoing overpayment from accruing.

The volume of applications and change notifications received from residents has increased on average by 19% across the range of support we deliver during April to June 2022 compared to the same period in 2021. Housing Benefit, Council Tax reduction, Free School meals, Discretionary Housing Payments, Blue Badges and Welfare Assistance. People are increasingly starting to move house and change jobs which was put on hold by many during the Covid pandemic and the rising costs of living are driving this increase. This is being monitored closely to ensure that there is sufficient resource to enable us to respond to people in need.

Following the DWP's announcement to provide further Household Support Funding from April to September 2022 we have been busy ensuring that we distribute these monies to eligible local households which started in May with those families receiving help with council tax reduction and/or free school meals. Quickly followed in June by support for working age/pension age single people and couples and currently preparing for a second payment to families with children ahead of the summer holidays.

And finally, we fast approach our annual Free School Meals renewal programme of which one element is to identify those families eligible for FSM who have a child starting school in September. The service operates an opt-out process to ensure we maximise support for the family and also ensure that schools maximise the pupil premium award.

CULTURAL SERVICES

Arts and Culture Development

We are working on a programme of creative sector training and development days with external providers. A key partnership has been established with National Arts Fundraising School, to provide an intensive fundraising course for Calderdale creative professionals and a future fundraising bitesize course for freelancers and community organisations which will take place in the Autumn. In addition, a Creative Producer training for freelancers in Calderdale run by LVL UP will also take place. These



courses form part of a wider bespoke skills development and business support package for the creative/cultural industries in Calderdale.

Now that the Cultural Strategy has been rolled out, work on the delivery plan has started in partnership with CalderdaleCreates. This will involve a series of events starting from September to encourage active networking and a collaborative hub to stimulate partnership working and joint funding applications. Specialist industry talks will be held such as creativity and health, cultural education, cultural tourism (CultureDale), valley of sanctuary, year of culture 2024

Let's Grow Calderdale Hazy Days of Summer Tour event commissions will take place in Todmorden, Elland, Brighouse & Sowerby Bridge on 3 – 6th August 2022. One day events to encourage footfall back into the towns, working on the themes of growing your own, allotments and climate emergency. The events will be used for consultation in each locality to inform Year of Culture 2024.

These events will add to the package of support offered to other festivals taking place over the summer such as the inaugural South Asian Heritage Festival and the next Happy Valley Pride both taking place in July

Libraries

The last few months have been busy, as libraries have been a welcome retreat especially for families throughout these tumultuous times. Lots of fantastic family friendly events have taken place across the Borough.

The 12th May saw the successful launch of our Local BIPC service at Central Library Halifax which is aimed at anyone thinking of starting a business, and/or help people into self-employment.

As part of Refugee Week Staff from Calderdale Libraries supported the Open Day at St Augustine's on Thursday June 23rd. Library Staff met with refugees and supported then in joining the library and introducing our services to them. They also gifted Book Start packs to families. The service has added to stock a small collection of books in Ukrainian and dual language to support refugees from Ukraine and is waiting delivery of some books that have been produced nationally that can be gifted to families from Ukraine.

Theatres

The Vic is recovering much better and faster than the majority of UK Theatre, thanks to business decisions made by the theatre team early on in the pandemic about how to shape our long term response.

We have launched a new environmentally friendly reusable 'plastic' glass service which



replaces old single use plastic glasses.

Future High Streets Fund scheme is progressing and details of what will be involved will be available in September. We will use the time to also carry out general maintenance and other scheduled building improvements.

Museums

- Visitor numbers are increasing steadily and close to pre-pandemic levels again.
- Bankfield Museum has exhibitions on: Costumes from Gentleman Jack; fashion in the Time of Anne Lister; Shibden 600; Queen's Jubilee; also Coming Soon - South Asian History Month.
- Smith Art Gallery has the Grid exhibition with Halifax Photographic Society.
- Shibden Hall has a new interpretation room displaying items that relate directly to Anne Lister
- Volunteering opportunities are now picking up
- Shibden Development Group is working on improvements to the Hall and Park and we are excited by the possibility of plans for a Visitor Centre.